DOMx HARDWARE Requirements & Recommendations

Minimum Requirements

Recommended Operating System: Microsoft Windows 10

> *Microsoft has discontinued support for XP & Windows 7. DOMx is designed for 10 and beyond. There is a version called 10 S (the S stands for secure and it is meant for schools and it doesn't let the user install anything so avoid 10 S)*

RAM: *We recommend* **8 GB** *or better* **- 6 Gig of RAM** *is a minimum.*

CPU: *Intel i5 model or comparable*

> *The cpu (processor) is found by searching "System Information" on your computer or it is advertised on the specifications on new computers. To get a rating on any particular processor go to:*
>
> *https://www.cpubenchmark.net*
>
> *use press the little search button on that site* 🔍 *and type the model. For example:* i5-10210U *Typically the first result in this search will be link to the CPU Benchmark test.*
>
> *We recommend getting a* **processor rated over 5,000** *for the front desk Desktop computers and over* **3100 for laptop** *or tablets*

Hard Drive: **256 Gig hard drive.** *Most desktop hard drives are going to exceed that recommendation in space. The better thing to look at is the speed of the hard drive. Traditional hard drives (HDD) have speed ratings in rpm (rotations per minute) so 7200 rpm is better than 5400 rpm. The best hard drives are called* **Solid State Hard drives (SSD).** *They don't have rpm ratings because they have no moving parts which means they are quieter, less likely to breakdown, and access data A LOT faster that HDDs but are also much more expensive. A 7200 rpm HDD will be fine.*
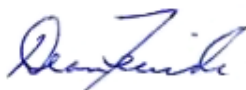
Antivirus: *We recommend you completely uninstall other antivirus programs that may come with your computer and instead use the Microsoft "Windows Defender" on your windows 8 to 10 machine- just make is turned on. For offices that want to be* **extra secure** *you can consult a local techie and perhaps install a* **SonicWall router.**

Internet Access: *Internet access is required for DOMx to stay current with the latest upgrades, receiving support, and ensure your data is securely encrypted and backed*

Keep in mind that DOMx has unique features to take advantage of pen input devices so if you think you may want to draw on the screen then consider devices that have touch and pen inputs for the screen. Microsoft Surface Pro www.**microsoft**.com/**surface**/ is a popular choice but all major brands of 2 in 1 convertible laptops now.

Kind Regards,

Dean Fenwick

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